

Electrical
Tips

1. All power comes from the ground unless you order it otherwise.
2. Music City Center (MCC/TEG) uses round cords for all electrical drops. If you require flat cords, you must provide your own and MCC/TEG can install them for you. However, you will be charged additional labor (often double the amount for the standard round cords) to do so.
3. Machines should come with their own cord caps and they should be removable. The facility does not have any cord caps for rental.
4. All standard outlets will be laid hot including overhead power for hanging signs. Hard-wired connections (208V or more) will not.
5. If you require a hard-wired connection (208 Volt or more) you are able to preschedule this install service in advance. On your electrical order form you can indicate the date and time for installation. Please also indicate whether or not that connection will need to be hot at that time. If you do not wish to preschedule, please see The Expo Group Service Desk to let us know you are ready for your hard-wired connection to become hot.
6. At the break of the show power will continue to stay on while machines are being powered down. If you would like to preschedule your hard-wired disconnect, please let us know when on your electrical order form.
7. Please make sure to indicate your "Main Drop" location on your floorplan. *Please make sure to indicate dimensions for all items ordered on your floor plan.*
8. Please make sure all floorplans indicate orientation.
9. For 120 Volt orders, labor is included if being installed in the most convenient location. For linear booths, this is the back middle of the booth. For island booths, it will be the on top of the most convenient floor pockets to the booth. If you require custom placement, labor and materials will be an additional charge.
10. Exhibitors must furnish all 208V and 480V male and female plugs.
11. If you are bringing new technology such as LED screens, AI, VR and similar or more machinery, consider updating your electrical budget.
12. Machinery must bring their own tails and the MCC/TEG will hardwire to it.
13. 24-Hour Service: Add 50% to service requirement charge. When 24-hour service is NOT required, exhibitor is expected to turn equipment off at the end of the day or 24-hour service will be charged.
14. **Orders will NOT be considered without an attached floorplan. You can make edits to the floorplan should you need to, but we are unable to process the order without a corresponding floorplan. After the initial submission, there is a \$100 fee per change. Final utility floor plans must be received by April 30, 2024.**

Air and
Water Tips

1. If Gas, Air and Water pressure is critical, MCC/TEG recommends exhibitors arrange to have a pressure regulator installed. No guarantee can be made of minimum and maximum pressure otherwise.
2. Exhibitors must furnish all necessary fittings to connect to ½", ¾" or 1" female pipe thread for gas, air and water connections.
3. Please provide a detailed floorplan indicating locations of all items ordered.
4. Please make sure all floorplans indicate booth orientation.
5. If you would like to preschedule your fill and drain labor, please indicate the date and time on the order form.
6. **Final utility floor plans must be received by April 30, 2024.**

Communi-
cations
And
Technology
Tips

1. Music City Center now offers free WiFi in all spaces. Connect your device to "MCC/TEG WiFi" and follow the online screen instructions. MCC/TEG offers free unsecure wireless in all areas of the building that is designed for typical web surfing and checking emails. If you need internet requiring guaranteed bandwidth for things like online demonstrations or streaming video we highly recommend wired internet connections.
2. Telephone, Dial Up Internet and ISDN services are delivered over a standard RJ11 Jack.
3. Internet and Data services are delivered over a standard RJ45 jack.
4. Orders don't include power. Please order that separately if necessary.