WIRELESS INFORMATION

- The complimentary service should **ONLY** be used for non-mission-critical applications such as general web surfing and Internet-based email access.
- **Access to the Wi-Fi network may be sporadic and cannot be guaranteed as access is based on the volume of users.**
- McCormick Place Technology Services is committed to delivering the highest quality internet and networking services in the industry. Experience has shown that wireless service is inherently vulnerable to interference from other devices that utilize the same radio frequency spectrum (such as Microwave ovens). **It is for this reason that we highly recommend that if you plan to use the Internet to demonstrate or present products that are mission critical to your exhibit, a hard-wired service should be ordered.**
- If you need help with selecting the proper Internet service for your exhibit, please contact your Customer Service Manager.

To access Wi-Fi service:
Your device / computer must have an 802.11b/g Wireless Network Interface card (Integrated, PCMCIA, or USB)

INTERNET TERMS & CONDITIONS

- All prices for our Internet access services include the first connection to one point in your booth. Additional wiring to fan the main drops within your booth will be performed on a time and material basis. Please contact your Customer Service Manager for more information.
- Do not forget to order the appropriate electrical service.
- The State of Illinois and the City of Chicago require a telecommunications tax for all Internet service.
- Exhibitors are permitted to fan out their own networking cables if they choose to do so.

Description of Service: The following chart highlights the services offered. Please note the number of additional IP addresses available with each wired service. All wired services are delivered via Category 5 or 6 wiring with RJ45 terminated ends. For wired services, you must supply a device with an Ethernet NIC (network interface card), installed TCP/IP, and an Internet browser. For wireless services, you must provide a device with an 802.11 a, b, g, or n wireless receiver. Our wireless network is optimized for 802.11 a and n devices transmitting and receiving at 5.0 GHz. Your quality of service on the wireless network may vary depending upon hardware and environmental factors such as booth structures, attendee traffic, and location. For mission critical applications, PES strongly recommends using a wired dedicated service whenever possible. There are no firewalls on our Executive Class Plus or Dedicated Services. Nor is there any filtering on our connection to the Internet. Please consider your vulnerabilities; make sure you have up-to-date anti-virus software installed on your computer and consider the use of a firewall (we offer firewalls for   rental). All Internet prices are a flat rate; no per minute usage or connection charges apply.

CANCELLATION POLICY

- For full cancellation of all telecommunication services ordered, a cancellation fee in the amount of 10% of the value of the telecommunication services ordered will be charged.
- For partial cancellation of telecommunication services ordered, but not yet installed, no cancellation fees will be incurred.
- For partial cancellation of telecommunication services ordered and installed, but not yet used by the exhibitor, a cancellation fee of 10% plus the installation labor costs will be charged.
- For cancellation of an Internet line that has been installed but not yet used, a 50% cancellation fee will be charged.
- For cancellation of telecommunications services that have been installed and used, the full cost will be charged.

Login to Exhibitor Resource Center to order
(All orders must be submitted online - PDF forms will not be accepted)

November 3-6, 2024
Chicago, Illinois USA

DESCRIPTION OF SERVICES			
Service	**Connection Speed**	**IP Addresses**	**Recommended Uses**
Associate Class Shared Wired Service	Typical speeds up to 512 Kbps	Includes 1 DCHP IP address	For an individual user who wants easy plug and play access to E-mail and light web surfing on one device. This service is not designed to consistently support streaming audio or video. **Connecting a wireless access point is not permitted on this service.**
Executive Class Shared Wired Service	Typical speeds up to 1 Mbps	Includes 4 DHCP Private IP addresses; up to 6 additional addresses can be purchased.	For a user who needs a little more bandwidth and the ability to access the internet over multiple devices with plug and play capability. Executive Class service can be used for moderate web surfing. **Connecting a wireless access point is not permitted on this service.**
Dedicated Wired 3.0 Mbps	3.0 Mbps	Includes 5 IP addresses. Up to 5 additional IP addresses can be purchased.	3.0 Mbps. **Connecting a wireless access point is not permitted on this service.**
Dedicated Wired 6.0 Mbps	6.0 Mbps	Includes 10 IP addresses. Up to 10 additional IP addresses can be purchased.	6.0 Mbps
Dedicated Services 12.0 Mbps	12.0 Mbps	Includes 15 IP addresses. Up to 10 additional IP addresses can be purchased.	12 Mbps

November 3-6, 2024
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**Internet
Service**

**Discount Deadline:
September 16, 2024**

- PACK EXPO Services (PES) is the Official Service Contractor for PACK EXPO International. The Utility Services provided by McCormick Place Technology Services are being processed by PES. McCormick Place Technology Services rates have been adjusted to include a cumulative Service Charge. McCormick Place Technology Services is not responsible for errors or omissions for services requested, or payments made to PES or refunds due from PES.

- To receive advance rate, all orders, payment and accurate floorplan must be submitted by **September 16, 2024.**

- Please refer to the Internet Terms and Conditions page for the cancellation policy. Refer to show Terms and Conditions for additional information.

DIGITAL INTERNET SERVICE

All services include the installation of one (1) 10BaseT Network Cable, terminated on a RJ45 end. Additional wiring is done by our installers on a time and materials basis. Exhibitor must supply all necessary hardware and software.

Code	Description	Advance Price	Standard Price
3401	Associate Class Wired Service	$ 660.00	$ 942.90
3402	Executive Class Wired Service	$ 1,430.00	$ 2,042.90
	Dedicated Wired Internet Service		
3405	3.0 Mbps Service	$ 4,400.00	$ 6,285.75
3406	6.0 Mbps Service	$ 8,800.00	$12,571.45
3407	12.0 Mbps Service	$11,000.00	$15,714.30
3354	Additional TCP/IP Addresses	$ 165.00	$ 235.75
	Dedicated Services Greater than 12.0 Mbps	Please call	for quote

WIRELESS SERVICE

3435	VIP Ultimate Wireless	$ 330.00	$ 471.45

MATERIALS AND ACCESSORIES

Hub Rental - If connecting more than one computer, a hub is needed. Hubs offered in 8, 16 or 24 port varieties.

3358	8 Port Hub	$ 137.50	$ 196.45
3376	16 Port Hub	$ 220.00	$ 314.30
3377	24 Port Hub	$ 275.00	$ 392.90
3367	Firewall Rental—Cisco Pix® firewalls. Includes basic programming.	$ 687.50	$ 982.15

LABOR

Please note date/time labor is required online

Straight Time: Monday-Friday, 8:00am-4:30pm		N/A	$ 132.00
Overtime: Monday-Friday, 4:30pm-8:30pm, Saturday 8am-4:30pm		N/A	$ 188.00
Double Time: Monday-Friday, 8:30pm-8am, Saturday 4:30pm-8am, Sunday and Holidays		N/A	$ 244.00

Connecting a wireless access point is not permitted on the following service codes	
3401	Associate Class
3402	Executive Class
3405	3.0 Mbps

TAX BREAKDOWN	
7%	State excise
0.50%	State infrastructure
7%	City excise

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